



## **Refund & Return Policy**

### **Treatments & Packages**

To avoid abuse of special discounting with treatment/service packages, refunds on remaining un-used treatments will be given only after applying the full standard price of used treatments. Treatments already rendered are not available for refund.

### **Skincare Products & Makeup**

We are constantly striving to create an environment founded in excellence, quality, and most importantly – the safety of our clients. For this reason, we cannot accept skincare product or makeup returns once your purchase has been completed. With exception, if there is a clear defect in packaging or product, or if the product has been unopened/unused we will accept the return within 14 days of the original purchase date.

Should you experience a true reaction to any of the skincare products please contact us within 48 hours so proper guidance can be given. 608-240-0088

### **Gift Certificates**

Gift certificates are non-refundable. We will, however, allow them to be transferred to another party.